

Intrado Communications Inc. Service Order Agreement

Customer and Contract Information

Customer Name	Durhem Emergency Communications Center
Point of Contact	James Soukup
Billing Address	505 W. Chapel Hill St
City, State, Zip	Durham, NC 27701
Service(s) Purchased	Great Migration Bundle with A9-1-1- Routing and A9-1-1- Location Data Management
Effective Date	
Termination Date	
Pricing	A9-1-1 Routing - \$14,728 A9-1-1 Location Data Management - \$4,651

Authorization and Acceptance of Service Terms and Conditions

Each party executing this Service Agreement represents and warrants that he or she is authorized to execute the Service Agreement and understands and agrees that this Service Agreement, together with the Terms and Conditions described in the Intrado Communications Inc. services tariff filed at the Public Utility Commission of the state in which the services are provided, or, if the state does not require a tariff, in the Schedule of Terms and Conditions for the state, is a valid and legal agreement binding on each party and enforceable in accordance with its terms. By executing this Service Agreement Intrado Communications Inc. and Customer acknowledge and agree to the Terms and Conditions described in the Intrado Communications Inc tariffs, or Schedule of Terms and Conditions, as applicable. The Intrado Communications Inc. tariffs and Schedule of Terms and Conditions are posted on the Intrado Communications Inc. website (www.intradocomm.com) under "Tariff Information".

Customer

Intrado Communications Inc.

Signature

Signature

Printed Name & Title

Printed Name & Title

Date

Date

Service Detail Information

Customer Name	Durham Emergency Communications Center
Project Name	Intrado Great Migration Project
Primary PSAP Name(s)	Durham Emergency Communications Center
Secondary PSAP Name(s)	Durham Backup PSAP
Primary PSAP NPA-NXX	919-560
Street Address	505 W. Chapel Hill St
City, State, Zip	Durham, NC 27701
Building Number, Suite, Floor	
PSAP Contact Name	Tonya Pearce
PSAP Contact Title	Assistant Director
PSAP Contact Phone	919-560-4500 Ext 16273
PSAP Contact Email	Tonya.Pearce@durhamnc.gov
Technical Contact Name	
Technical Contact Phone	
Technical Contact Email	
Remarks	